

# Quality Management System

**Process Owner:**  
 Ken Hollidge  
 Monitoring Method:  
 Management Review  
 Internal Audit  
 Measurement  
 Customer Satisfaction

**Plan:** Mgmt Review, Planning for Product Realization.  
**Do:** Provision of Resources & Product Realization Process.  
**Check:** Internal Auditing & Data Analysis Process.  
**Act:** Mgmt Review & C&PA Processes.

