

Water Technologies

# Oil and Gas Customer Service Solutions

**SIEMENS**



# Operating Peace of Mind



We know that one of your biggest concerns as a manager of produced water treatment systems is keeping costs down while remaining in compliance. Siemens Water Technologies, (formerly USFilter) offers you ways to protect your initial investment, as well as parts and services to make your equipment operate more efficiently, all while keeping your budget in line.

We are a world-leading supplier of oil and gas process water systems and equipment. With the combined strength of Zimpro® and Monosep™ products, we are able to provide quality service and personal attention through more than 40 years of experience working with a wide range of industrial customers.

Siemens Water Technologies supports our own, as well as other brands of equipment and installations worldwide with a crew of over 20 technical specialists, experienced and skilled in technical support, spare parts, and services. Contact us today at 1.800.737.8347 or 1.337.837.3071 for equipment maintenance, repairs, upgrades, expansions, parts, troubleshooting and training.

## INSTALLATION AND MAINTENANCE

We are fully committed to the successful installation and operation of all of our treatment systems. As system designer and developer, we have unequalled experience in long-term operational issues and problem solving on produced water treatment equipment. Our dedicated team of engineers and technicians are well versed in all aspects of operation and maintenance, and are available to meet all your start up, evaluation, and installation needs.

## EQUIPMENT REPAIR, UPGRADES & EXPANSIONS

We can upgrade your existing equipment to increase the performance and efficiency of your float cells and skimmers. We also offer factory-trained technical staff for field service supervision and start up of turnkey installations for DGF pump technology retrofits and repairs.

## PARTS

We can service and provide parts for most types of produced water treatment equipment and systems quickly, efficiently and economically, whether manufactured by us or others. Our experienced staff of technicians quickly evaluates your problem or part needs and ensures that critical system components are delivered when you need them. This helps eliminate downtime, because we know just how disruptive and expensive downtime can be. We also inventory a comprehensive list of critical parts so you don't have to, ensuring peace of mind and uninterrupted operation.

## PROCESS CONTROL TROUBLESHOOTING

If trouble strikes, we're available by telephone around-the-clock or in person, so you need not feel alone during your crisis. Also, if your system can operate more cost effectively, our process experts can analyze your processes and equipment, and work with you to determine the most cost effective approach.

We can perform treatment system troubleshooting, and for your convenience, we offer maintenance contracts and warranty service providing the total solution to all of your service needs.



Hydrocell® separator

# Customer Service Solutions



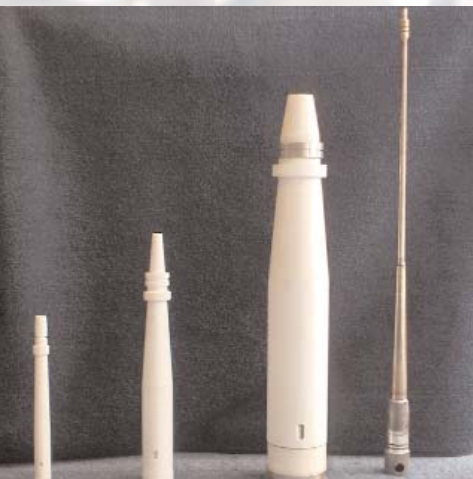
Liquid/Liquid Hydrocyclone



Quadricell® separator agitator



Auto-Shell™ walnut shell filter



Hydrocyclone liners



DGF pumps

## OPERATOR TRAINING

Our experienced technicians ensure that your equipment and instrumentation is operating properly and that your operators receive the latest training. We also offer on-going educational opportunities throughout the year, including on-site training.

## KITS

At Siemens Water Technologies, we understand that you may want to provide your customers with a complete package, so we offer many of our products in kit form. Let Siemens provide knowledge, drawings and internals for you to package in your vessel. Products currently available in kit form include: Quadricell®, Hydrocell®, and the DGF-type float cells, hydrocyclones, Auto-Shell™ walnut shell filters, and corrugated plate separators.

## CONTACT US TODAY FOR:

- Hydrocyclone liners and components. We stock a full range of liners and components for oil/water, and solids/water separation.
- All of your float-cell needs, including parts and service, evaluation, rebuilds and retrofits of your existing equipment to our DGF process.
- Filter media, including black walnut shell, anthracite, garnet and sand.
- Replacement corrugated plate separator packs.
- Replacement equipment, including valves, pumps, motors, instrumentation, reverse osmosis cartridges and filter cartridges.

To find the parts and services that are right for you, call our toll free, 24-hour hotline at 1.800.737.8347 or 1.337.837.3071. Identify the equipment you're calling about to be directed to one of our technical specialists.

To learn more about how our products can benefit you, contact us at:

Siemens  
Water Technologies  
411 Commercial Parkway  
Broussard, LA 70518  
Tel: 337.837.3071  
Fax: 337.837.9908  
email: [monosep.water@siemens.com](mailto:monosep.water@siemens.com)

301 West Military Road  
Rothschild, WI 54474  
Tel: 715.359.7211  
Fax: 715.355.3532  
email: [zimpro.water@siemens.com](mailto:zimpro.water@siemens.com)  
[www.siemens.com/water](http://www.siemens.com/water)



*Combosep™ system includes our Veirsep™ and Spinsep™ systems*

The information provided in this brochure contains merely general descriptions or characteristics of performance which in actual case of use do not always apply as described or which may change as a result of further development of the products. An obligation to provide the respective characteristics shall only exist if expressly agreed in the terms of the contract.

Quadricell, Hydrocell, Auto-Shell, Monosep, Veirsep, Spinsep, Zimpro and Combosep are trademarks of Siemens, its subsidiaries or affiliates.

©2007 Siemens Water Technologies Corp.

ZP-OG-BR-0207  
Subject to change without prior notice.